

Network Operations Review

CheckNET



Are you in a winning position ?

The analysis of your network operations organisation.

To win a chess game you need to set your pieces in the right position. Similarly organisations can only succeed when every employee is at the right place.

Efficiency in the organisation is essential for cost-effective and qualified services. Only with linked processes, customer services will be delivered fast and reliable.



By analysing your organisation and the processes between the departments we will identify the weak points and bottle necks.

With a long experience in the telecommunications business, we can advise on the necessary areas for improvement.

After four weeks, you will get a comprehensive analysis of your network operations organisation including a set of suggestions for improvements.

Service Description

Data Collection

In the first stage we will capture details of your organisation and processes by interviewing staff, analysing documentation and examining the used tools and systems.

Analysis

The collected data will be documented, linked together and analysed in detail.

We are familiar with ITIL standard library and the best practices in the telecommunications business and we will evaluate your organisation against them.

We can design scalable and efficient organisations that allow you to grow as fast as you need.

Project Plan

Finally we summarize all the recommendations in a report, for the different areas of the organisation and also set priorities for implementation of these changes.

We suggest a high-level project plan for the implementation that will be presented together with the results.

Included in Delivery

Detailed analysis of the existing network operations organisation and all the processes.

Recommendations on improvements for organisation, processes, product portfolio and costs.

High-level project plan for the implementation of the changes with order and prioritization of the recommendations.



About CheckNET

CheckNET works with consultants and partners who have a long experience in telecommunications companies.

CheckNET uses this experience to guide service providers on how to build a competitive organisation and succeed in their business.

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